



COMPLAINT ASSESSMENT FORM

Supplier Name	PT MITSA INDONESIA	Complaint No. : 05/CAF/PCH/I/GAP/2026
Address	JL PANJANG NO.5E RT 006/RW 001 KEBON JERUK JAKARTA BARAT 11530	
	JAKARTA BARAT	CIF No.: 002/CSG/I/2026
Phone	021-22664299	
PIC	IBU ANNI GUNAWAN	Invoice No. :
PO	PO/25/3020	
Quality Order	3 RIM	Product : IVORY
Quality Complaint	1.53 RIM	Specification : IVORY 270 70X100 CM RAP SILVERPACK

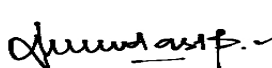
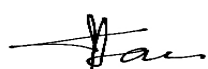
Problem :  
 PERMUKAAN KERTAS KURANG BAIK / (MASALAH PADA COATING KERTAS)

<b>Category of Complaint</b> <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect .....	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	<b>Claim value (IDR/USD/SGD/EUR) :</b> Rp. 1.445.850.- In Words ( <u>Satu juta empat ratus empat puluh lima ribu delapan ratus lima puluh rupiah.</u> )
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<b>Data :</b> <input checked="" type="checkbox"/> Original sample / before process <input type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input checked="" type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem )
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**Notes :**  
 NO. PO PO/25/3020 NO.DO SJM26013/0151  
 MITSA INDONESIA, CV

**Jakarta, 26 Januari 2026**

Prepared by, 26-01-2026  ( Gita Siti ) ( Staff Pembelian )	Checked by, 26-01-2026  ( Maurina Gurning ) ( Ka. Bag. Pembelian )	Approved by,  ( ..... ) ( Supplier )
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