PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 02/CAF/PCH/I/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 002/WEB/I/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	1468.32 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

-FLUI -CORE KENDOR

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp.16.885.680
In Words
(Enambelas juta delapan ratus delapan puluh lima ribu enam ratus delapan puluh rupiah)

Data :

- ☑ Original sample / before process
- ☐ Sample after process
- ☐ Comparison sample
- ☐ Inspection Card
- ☐ Ream Label
- ☐ Ect
- ☐ Copy of DN
- ☑ Photo
- ☐ Packaging
- ☐ Pull Tape (for Picking / Dusting problem)

Notes :

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NOMOR ID ROLL QTY KET' RUSAK
213983951 489,44 FLUI
213750479 489,44 FLUI
213984044 489.44 CORE KENDOR



213983951 : PO/25/0475 : 5782332386 213750479 : PO/24/2216 : 5782252533 213984044 : PO/25/0475 :
5782332388 CAKRAWALA MEGA INDAH, PT
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Jakarta, 14 Januari 2026

Prepared by,	Checked by,	Approved by,
14-01-2026	14-01-2026	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)