



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 50/CAF/PCH/XI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 007/WRH/XI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/1752	
Quality Order	500.000 KG	Product : HVS ROLL
Quality Complaint	3.252 KG	Specification : HVS ROLL 58 86 AQNA

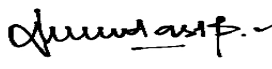

Problem :  
 BERAT TIMBANGAN KURANG TIDAK SESUAI LABEL

<b>Category of Complaint</b> <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect .....	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	<b>Claim value (IDR/USD/SGD/EUR) :</b> Rp.38.698.800.- In Words ( Tiga puluh delapan juta enam ratus sembilan puluh delapan ribu delapan ratus rupiah. )
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<b>Data :</b> <input checked="" type="checkbox"/> Original sample / before process <input type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem )
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<b>Notes :</b> NOMOR ID ROLL QTY HASIL TIMBANG 300899292 577,47 HASIL TIMBANG 557 300899851 577,47 HASIL TIMBANG 559.40 300899590 577,47 HASIL TIMBANG 563.40 300899293 577,47 HASIL TIMBANG 565.40 300899599 577,47 HASIL TIMBANG 566.80 300899852 577,47 HASIL TIMBANG 567 300899282 577,47 HASIL TIMBANG 569.40 300899850 577,47 HASIL TIMBANG 570.80 300899595 577,47 HASIL TIMBANG 571.40 300898911 577,47 HASIL TIMBANG 572.80 NO PO PO/25/1752 NO PO 5702225041
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Jakarta, 26 November 2025

Prepared by, 26-11-2025  ( Gita Siti ) ( Staff Pembelian )	Checked by, 26-11-2025  ( Maurina Gurning ) ( Ka. Bag. Pembelian )	Approved by,  ( ..... ) ( Supplier )
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