PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

PT. GELORA AKSARA PRATAMA

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 49/CAF/PCH/XI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 008/WRH/XI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	33.000 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

BERAT TIMBANGAN KURANG TIDAK SESUAI LABEL

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp.379.500.000.-
In Words
(Tiga ratus tujuh puluh sembilan ribu lima ratus ribu rupiah)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☐ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

```
NOMOR ID ROLL QTY  HASIL TIMBANG
300811142 491.39 HASIL TIMBANG 448
300811140 491.39 HASIL TIMBANG 454
300780818 491.39 HASIL TIMBANG 456.6
300780815 491.39 HASIL TIMBANG 472.6
213902754 491.39 HASIL TIMBANG 474
213902908 491.39 HASIL TIMBANG 475.8
300781110 491.39 HASIL TIMBANG 479.2
213855496 491.39 HASIL TIMBANG 480.6
213855527 491.39 HASIL TIMBANG 481.4
213902696 491.39 HASIL TIMBANG 482
NO. PO PO/25/0475 NO PO 5783235035
```

Jakarta, 26 November 2025

Prepared by,	Checked by,	Approved by,
26-11-2025	26-11-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)