



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 48/CAF/PCH/XI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 009/WRH/XI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/2171	
Quality Order	500.000 KG	Product : HVS ROLL
Quality Complaint	4.450 KG	Specification : HVS ROLL 70 88 AQNA

Problem :  
 BERAT TIMBANGAN KURANG TIDAK SESUAI LABEL

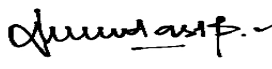

<b>Category of Complaint</b> <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect .....	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	<b>Claim value (IDR/USD/SGD/EUR) :</b> Rp.50.285.000.- In Words ( Lima puluh juta dua ratus delapan puluh lima ribu rupiah )
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<b>Data :</b> <input checked="" type="checkbox"/> Original sample / before process <input type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem )
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**Notes :**

NOMOR ID ROLL QTY KET' RUSAK  
 214003809 592.37 HASIL TIMBANG 576.20  
 214192540 592.37 HASIL TIMBANG 582.20  
 214192538 592.37 HASIL TIMBANG 582.60  
 244192352 592.37 HASIL TIMBANG 576  
 214003317 592.37 HASIL TIMBANG 576  
 214003960 592.37 HASIL TIMBANG 576  
 214003293 592.37 HASIL TIMBANG 588.80  
 214003171 592.37 HASIL TIMBANG 589.80  
 214003196 592.37 HASIL TIMBANG 590.20  
 214003355 592.37 HASIL TIMBANG 590.20  
 NO PO PO/25/2171 NO PO 5702221001

Jakarta, 26 November 2025

Prepared by, 26-11-2025  ( Gita Siti ) ( Staff Pembelian )	Checked by, 26-11-2025  ( Maurina Gurning ) ( Ka. Bag. Pembelian )	Approved by,  ( ..... ) ( Supplier )
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