PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 47/CAF/PCH/XI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 010/WRH/XI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0188	
Quality Order	750.000 KG	Product : HVS ROLL
Quality Complaint	4.385 KG	Specification : HVS ROLL 58 101 AQNA

Problem :

BERAT TIMBANGAN KURANG TIDAK SESUAI LABEL

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp.52.181.500.-
In Words
(Lima puluh dua juta seratus delapan puluh satu ribu lima ratus rupiah)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☐ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

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NOMOR ID ROLL QTY KET' HASIL TIMBANG
213947527 678.19 HASIL TIMBANG 673.80
213947572 678.19 HASIL TIMBANG 675.40
213947504 678.19 HASIL TIMBANG 668.40
213947476 678.19 HASIL TIMBANG 672.40
213947537 678.19 HASIL TIMBANG 675.20
213947546 678.19 HASIL TIMBANG 671.80
213947547 678.19 HASIL TIMBANG 674.80
213898600 678.19 HASIL TIMBANG 676.40
213947684 678.19 HASIL TIMBANG 670.60
213947707 678.19 HASIL TIMBANG 674
NO. PO PO/25/0188 NO PO 5782277281
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Jakarta, 26 November 2025

Prepared by,	Checked by,	Approved by,
26-11-2025	26-11-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)