



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 39/CAF/PCH/IX/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor, Jakarta	CIF No.: 013/SHT/IX/2025
Phone	021-3929266-69	Invoice No. :
PIC	Oscar / Oktavina	
PO	PO/24/2227	
Quality Order	30020 RIM	Product : 20 RIM
Quality Complaint	20 RIM	Specification : HVS 70 GR, 79 X 109 CM MIRAGE


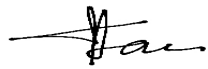
Problem :
 -FLUI (UKURAN SUDAH TERPOTONG 74,6 X 103,6 SEBANYAK 18 RIM DAN YANG SUDAH TERCETAK 2 RIM)

Category of Complaint <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	Claim value (IDR/USD/SGD/EUR) : Rp. 5.384.049.- In Words (lima juta tiga ratus delapan pulh empat ribu empat puluh sembilan rupiah.)
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Data : <input checked="" type="checkbox"/> Original sample / before process <input type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input checked="" type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape (for Picking / Dusting problem)
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Notes :
 DARI PENGIRIMAN NOMOR SURAT JALAN : 2150311033

Jakarta, 22 September 2025

Prepared by, 22-09-2025  (Nurul) (Staff Pembelian)	Checked by, 24-09-2025  (Maurina Gurning) (Ka. Bag. Pembelian)	Approved by, (.....) (Supplier)
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