PT. GELORA AKSARA PRATAMA

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Huber Inks Indonesia	Complaint No. : 34/CAF/PCH/VIII/GAP/2025
Address	Jl. Gatot Subroto KM.7, 8 No. 88 Jatake-Jatiwungu Tangerang	
	Tangerang	CIF No.: 004/SHT/VIII/2025
Phone	021-59313305	
PIC	Livia	Invoice No. :
PO	PO/25/0334	
Quality Order	100 kg (PO/25/0334), 60 kg (PO/24/2393) dan 6 kg (PO/25/1285)	Product : TINTA PROSES
Quality Complaint	166 kg	Specification : INKS CROWN MAGENTA @2KG

Problem :
Tinta huber crown hvs magenta, cyan, yellow, black nyiprat di ujung silinder blanket dan silinder impresion. tinta terlalu encer sehingga nyiprat.

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
In Words
(.....)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☑ Sample after process
- ☐ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☑ Ect

Notes :

AKAN DITARIK SEMUA STOCK TINTA YANG ADA DI GUDANG DAN DIGANTI DENGAN BATCH BARU

Jakarta, 27 Agustus 2025

Prepared by,	Checked by,	Approved by,
27-08-2025	27-08-2025	
(Nurul)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)