



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 31/CAF/PCH/VIII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 018/WEB/VIII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	489.44	Specification : HVS ROLL 70 73 AQNA

Problem :

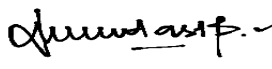

-PENYOK AKIBAT BENTURAN

Category of Complaint <input type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect	<input checked="" type="checkbox"/> Handling <input type="checkbox"/> Quantity	Claim value (IDR/USD/SGD/EUR) : Rp.5.628.560.- In Words (Lima juta enam rtus duapuluh delapan ribu lima ratus enam puluh rupiah.)
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Data :	
<input checked="" type="checkbox"/> Original sample / before process <input type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input checked="" type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape (for Picking / Dusting problem)

Notes :
NOMOR ID ROLL QTY KET' RUSAK
300780524 489.44 PENYOK
NO.DO 5782272763

Jakarta, 12 Agustus 2025

Prepared by, 12-08-2025  (Gita Siti) (Staff Pembelian)	Checked by, 12-08-2025  (Maurina Gurning) (Ka. Bag. Pembelian)	Approved by, (.....) (Supplier)
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