



COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. : 28/CAF/PCH/VIII/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 002/TEK/VIII/2025
Phone	021-27536800	Invoice No. :
PIC	Agus Budiyo/Yohanes Bangkit	
PO	PO/25/1554	Product : 8 Pcs
Quality Order	8 Pcs	Specification : FORWARDING ROLLER / MV.037.921/01
Quality Complaint	8 Pcs	

Problem :
 SPAREPART FORWARDING ROLLER / MV.037.921/01 YANG DIKIRIM DARI VENDOR HEIDELBERG TIDAK SESUAI, SEHINGGA TIDAK BISA DIPASANG DI MESIN


Category of Complaint <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	Claim value (IDR/USD/SGD/EUR) : In Words (.....)
--	--	---

Data :

<input type="checkbox"/> Original sample / before process	<input type="checkbox"/> Copy of DN
<input type="checkbox"/> Sample after process	<input checked="" type="checkbox"/> Photo
<input type="checkbox"/> Comparison sample	<input type="checkbox"/> Packaging
<input type="checkbox"/> Inspection Card	<input type="checkbox"/> Pull Tape (for Picking / Dusting problem)
<input type="checkbox"/> Ream Label	
<input type="checkbox"/> Ect	

Notes :

Jakarta, 11 Agustus 2025

Prepared by, 11-08-2025  (Lan Hermes Sinaga) (Staff Pembelian)	Checked by, (.....) (Ka. Bag. Pembelian)	Approved by, (.....) (Supplier)
---	--	---