PT. GELORA AKSARA PRATAMA

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 22/CAF/PCH/VII/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 003/WRH/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quality Order	3.000.000 KG	Product :
Quality Complaint	73.572 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

QTY SURAT JALAN DENGAN FISIK ROL HASIL TIMBANG TIDAK SAMA (RATA2 1 ROL 12 KG) (12 KG X 6.131 ROL) 73.572 KG

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :

In Words

(Disetujui utk penggantian potong tagihan 16.125 kg senilai seratus delapan puluh lima juta empat ratus tiga puluh tujuah ribu lima ratus rupiah)

Data :

- ☑ Original sample / before process
- ☐ Sample after process
- ☐ Comparison sample
- ☐ Inspection Card
- ☐ Ream Label
- ☐ Ect
- ☐ Copy of DN
- ☑ Photo
- ☐ Packaging
- ☐ Pull Tape (for Picking / Dusting problem)

Notes :

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NOMOR ID ROLL QTY KET' RUSAK
300811142 491.39 HASIL TIMBANG 448
300811140 491,39 HASIL TIMBANG 454
300780818 491,39 HASIL TIMBANG 466,6
300780815 491,39 HASIL TIMBANG 472,6
213902754 491,4 HASIL TIMBANG 474


 NO.DO 5782264818
5782272767,5782269394,5782269403,5782272765,5782268277,5782269394,5782269403,5782268296,5782272420,57822
72762,5782272765,5782268292,5782268296,5782272420,5782272762,5782269394
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Jakarta, 03 Juli 2025

Prepared by,	Checked by,	Approved by,
03-07-2025	03-07-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)