PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 21/CAF/PCH/VI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 014/WEB/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	982.78 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

-CORE KENDOR

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp. 11.301.970.-
In Words
(Sebelas Juta tiga ratus satu ribu sembilan ratus tujuh puluh rupiah)

Data :

- ☑ Original sample / before process
- ☐ Sample after process
- ☐ Comparison sample
- ☐ Inspection Card
- ☐ Ream Label
- ☐ Ect
- ☐ Copy of DN
- ☑ Photo
- ☐ Packaging
- ☐ Pull Tape (for Picking / Dusting problem)

Notes :

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NOMOR ID ROLL QTY KET' RUSAK
300781009 491.39 KG CORE KENDOR
30078114 491.39 KG CORE KENDOR
NO.DO 5782272767
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Jakarta, 25 Juni 2025

Prepared by,	Checked by,	Approved by,
25-06-2025	25-06-2025	10-07-2025
(Gita Siti)	(Maurina Gurning)	(Oscar)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)