PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

PT. GELORA AKSARA PRATAMA

COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. : 14/CAF/PCH/VI/GAP/2025
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	
	Jakarta	CIF No.: 002/PRP/VI/2025
Phone	021-27536800	
PIC	Agus Budiyono/Yohanes Bangkit	Invoice No. :
PO	PO/24/2414	
Quality Order	10.000	Product : PLATE
Quality Complaint	320	Specification : PL T 889X586X0,3 SAPHIRA NC@50

Problem :

PLATE POTONGAN HASIL TIDAK PRESISI DAN KASAR MENYEBABKAN MESIN TIDAK MEMBACA PLATE

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- ☐ Original sample / before process
- ☐ Sample after process
- ☐ Comparison sample
- ☐ Inspection Card
- ☐ Ream Label
- ☐ Ect
- ☐ Copy of DN
- ☑ Photo
- ☐ Packaging
- ☐ Pull Tape (for Picking / Dusting problem)

Notes :

MOHON UNTUK DITINDAKLANJUTI TERKAIT KOMPLAIN TERSEBUT

Jakarta, 07 Juni 2025

Prepared by,	Checked by,	Approved by,
07-06-2025	07-06-2025	18-06-2025
(Nurul)	(Maurina Gurning)	(Bangkit)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)