PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 10/CAF/PCH/VI/GAP/2025
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 004/WEB/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quality Order	30000000 KG	Product : HVS ROLL
Quality Complaint	1474.17 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

BERAT FISIK DAN LABEL TIDAK SESUAI

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
In Words
(.....)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

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NOMOR ID ROLL QTY          KET
300811399 491.39 KG FISIK 479.4 ( -11.9 KG )
300811397 491.39 KG FISIK 484 ( -7.39 KG)
300811419 491.39 KG FISIK 474.8 ( -16.59)
NO.DO 5782263191
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Jakarta, 03 Juni 2025

Prepared by,	Checked by,	Approved by,
03-06-2025	03-06-2025	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)