



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 19/CAF/PCH/IX/GAP/2024
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor, Jakarta	CIF No.: 001/SHT/VIII/2024
Phone	021-3929266-69	Invoice No. :
PIC	Oscar / Oktavina	
PO	PO/24/1056	
Quality Order	500 RIM	Product : HVS SHEET
Quality Complaint	10,51 RIM	Specification : HVS 70 67X100 PAPER PLUS PINDO

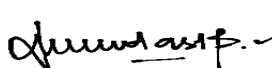
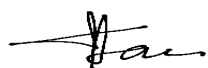

Problem :
-CACAT COATING

Category of Complaint <input checked="" type="checkbox"/> Quality <input type="checkbox"/> Packaging <input type="checkbox"/> Delivery <input type="checkbox"/> Ect	<input type="checkbox"/> Handling <input type="checkbox"/> Quantity	Claim value (IDR/USD/SGD/EUR) : Rp. 3.425.787,- In Words (Tiga Juta rempat ratus dua puluh lima ribu tujuh ratus delapan puluh rupiah.)
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Data : <input type="checkbox"/> Original sample / before process <input checked="" type="checkbox"/> Sample after process <input type="checkbox"/> Comparison sample <input type="checkbox"/> Inspection Card <input type="checkbox"/> Ream Label <input type="checkbox"/> Ect	<input type="checkbox"/> Copy of DN <input checked="" type="checkbox"/> Photo <input type="checkbox"/> Packaging <input type="checkbox"/> Pull Tape (for Picking / Dusting problem)
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Notes :
DO NO: D1L0033730, KERTAS SUDAH TERCETAK DAN TERPOTONG UK : 64.6X95.6

Jakarta, 10 September 2024

Prepared by, 10-09-2024  (Gita Siti) (Staff Pembelian)	Checked by, 10-09-2024  (Maurina Gurning) (Ka. Bag. Pembelian)	Approved by, 13-11-2024  (Oscar) (Supplier)
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