PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566



# COMPLAINT ASSESSMENT FORM

| | | |
|---|---|---|
| Supplier Name | Budi Karya Sentosa Sejati | Complaint No. : 02/CAF/PCH/II/GAP/2024 |
| Address | Perum Candragaba AP 5 No.26 RT. 27 RW 19 Bahagia Babelan Jawa Barat | |
| | Bekasi | CIF No.: 002/FIN/I/2024 |
| Phone | 021-8583386 | |
| PIC | Budi Santoso | Invoice No. : |
| | | |
| | | |
| PO | PO/24/0064 | |
| Quality Order | | Product : 3 CAN |
| Quality Complaint | | Specification : SILICON SPRAY TRITON |

Problem :

Informasi dari produksi : 1. Terlalu banyak gas ( kandungan silicon kurang ) 2. Lengket di pisau sehingga lem masih menempel

**Kategory of Complaint**

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

**Claim value (IDR/USD/SGD/EUR) :**

In Words

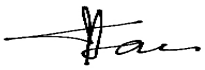
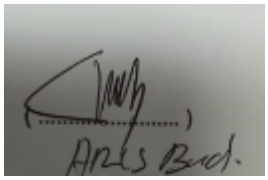
( ..... )

**Data :**

- ☐ Original sample / before process
- ☐ Sample after process
- ☐ Comparison sample
- ☐ Inspection Card
- ☐ Ream Label
- ☐ Ect
- ☐ Copy of DN
- ☑ Photo
- ☐ Packaging
- ☐ Pull Tape ( for Picking / Dusting problem )

**Notes :**

**Jakarta, 06 Februari 2024**

| Prepared by, | Checked by, | Approved by, |
|---|---|---|
| 06-02-2024 | 07-02-2024 | 08-02-2024 |
| |  |  |
| ( Nurul ) | ( Maurina Gurning ) | ( Aris Budi ) |
| ( Staff Pembelian ) | ( Ka. Bag. Pembelian ) | ( Supplier ) |