



## COMPLAINT ASSESSMENT FORM

|                    |                                                   |                                             |
|--------------------|---------------------------------------------------|---------------------------------------------|
| Supplier Name      | Cakrawala Mega Indah                              | Complaint No. : 20/CAF/PCH/X/GAP/2026       |
| Address            | JL MH Thamrin N, Bii plaza, Tower II 18 th floor, |                                             |
|                    | Jakarta                                           | CIF No.: 002/WRH/X/2026                     |
| Phone              | 021-3929266-69                                    |                                             |
| PIC                | Oscar / Oktavina                                  | Invoice No. :                               |
|                    |                                                   |                                             |
| PO                 | PO/26/2131                                        |                                             |
| Quantity Order     | 500.000 KG                                        | Product : HVS ROLL                          |
| Quantity Complaint | 1385,85 KG                                        | Specification : HVS ROLL 60 73 PINDO ETERNA |

Problem :  
SELISIH HASIL TIMBANG 1385,85 KG

|                                                                                                                                                                                              |                                                                        |                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------|
| <b>Category of Complaint</b><br><input checked="" type="checkbox"/> Quality<br><input type="checkbox"/> Packaging<br><input type="checkbox"/> Delivery<br><input type="checkbox"/> Ect ..... | <input type="checkbox"/> Handling<br><input type="checkbox"/> Quantity | <b>Claim value (IDR/USD/SGD/EUR) :</b><br>In Words<br>( ..... ) |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------|

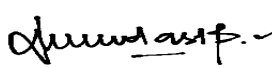
**Data :**

|                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process<br><input type="checkbox"/> Sample after process<br><input type="checkbox"/> Comparison sample<br><input type="checkbox"/> Inspection Card<br><input type="checkbox"/> Ream Label<br><input checked="" type="checkbox"/> Ect | <input type="checkbox"/> Copy of DN<br><input type="checkbox"/> Photo<br><input type="checkbox"/> Packaging<br><input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
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**Notes :**

P2ED050075 479,15 HASIL TIMBANG 459  
P2ED049986 479,15 HASIL TIMBANG 460  
P2ED050191 479,15 HASIL TIMBANG 463

**Jakarta, 10 Oktober 2026**

|                                                                                                                                                          |                                                                                                                                                                   |                                               |
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| Prepared by,<br>10-10-2026<br><br>( Gita Siti )<br>( Staff Pembelian ) | Checked by,<br>10-10-2026<br><br>( Maurina Gurning )<br>( Ka. Bag. Pembelian ) | Approved by,<br><br>( ..... )<br>( Supplier ) |
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