



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 19/CAF/PCH/X/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 018/WEB/X/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/26/1689	
Quantity Order	250.000 KG	Product : HVS ROLL
Quantity Complaint	431 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

KERTAS PEYANG /PENYOK

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	In Words
☐ Packaging	(.....)
☐ Delivery	
☐ Ect	

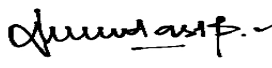
Data :

☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☐ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

NO.DO 5782472388
ID ROLL 214518175

Jakarta, 03 Oktober 2026

Prepared by, 03-10-2026	Checked by, 03-10-2026	Approved by,
		
(Gita Siti) (Staff Pembelian)	(Maurina Gurning) (Ka. Bag. Pembelian)	(.....) (Supplier)