



COMPLAINT ASSESSMENT FORM

Supplier Name	PT. Ratu Magenta	Complaint No. : 18/CAF/PCH/VIII/GAP/2026
Address	JL. Kedoya Raya No. 48 B-E Kel Kedoya Selatan Kecamatan Kebon Jeruk Jakarta Barat	
	Jakarta Barat	CIF No.: 017/WEB/VIII/2026
Phone	021-58303111	
PIC	Agus Setiawan	Invoice No. :
PO	PO/26/2082	
Quantity Order	250 kg	Product : TINTA PROSES WEB UV
Quantity Complaint	15 kg	Specification : INKW UV WEB BLACK CRM-X @5 KG

Problem :
HASIL CETAK MENGALAMI BINTIK-BINTIK

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

TUKAR GULING

Jakarta, 20 Agustus 2026

Prepared by,
20-08-2026Checked by,
20-08-2026

Approved by,

(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)

(.....)

(Supplier)