



COMPLAINT ASSESSMENT FORM

Supplier Name	PT. Ratu Magenta	Complaint No. : 17/CAF/PCH/VIII/GAP/2026
Address	JL. Kedoya Raya No. 48 B-E Kel Kedoya Selatan Kecamatan Kebon Jeruk Jakarta Barat	
	Jakarta Barat	CIF No.: 016/WEB/VIII/2026
Phone	021-58303111	
PIC	Agus Setiawan	Invoice No. :
PO	PO/26/1274	
Quantity Order	500 KG	Product : TINTA PROSES WEB UV
Quantity Complaint	130 KG	Specification : INKW UV WEB MAGENTA CRM-X @5KG

Problem :

HASIL CETAK MENGALAMI BINTIK-BINTIK DO/26/VII/015056

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	In Words
☐ Packaging	(.....)
☐ Delivery	
☐ Ect	

Data :

☐ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

TUKAR GULING

Jakarta, 15 Agustus 2026

Prepared by, 15-08-2026	Checked by, 20-08-2026	Approved by,
(Nurul) (Staff Pembelian)	(Maurina Gurning) (Ka. Bag. Pembelian)	(.....) (Supplier)