PT. GELORA AKSARA PRATAMA

FRM.PCH.04.01/rev-3

Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 14/CAF/PCH/IV/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 013/WEB/IV/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/26/0164	
Quality Order	2.000.000 KG	Product : HVS ROLL
Quality Complaint	451 KG	Specification : HVS ROLL 70 88 AQNA

Problem :

-FLUI

Kategory of Complaint

- [x] Quality
- [ ] Handling
- [ ] Packaging
- [ ] Quantity
- [ ] Delivery
- [ ] Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp 5.096.300
In Words
(Lima juta sembilan puluh enam ribu tiga ratus.)

Data :

- [x] Original sample / before process
- [ ] Copy of DN
- [ ] Sample after process
- [x] Photo
- [ ] Comparison sample
- [ ] Packaging
- [ ] Inspection Card
- [ ] Pull Tape (for Picking / Dusting problem)
- [ ] Ream Label
- [ ] Ect

Notes :

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NOMOR ID ROLL QTY    KET' RUSAK
214396583          451       FLUI
NO.DO 5782392776
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Jakarta, 02 April 2026

Prepared by,	Checked by,	Approved by,
02-04-2026	02-04-2026	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)