PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

PT. GELORA AKSARA PRATAMA

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 12/CAF/PCH/II/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 011/WEB/II/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	448,2 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

-FLUI

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp. 5.152.230.-
In Words
(Lima juta seratus lima puluh dua ribu dua ratus tiga puluh rupiah)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

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NOMOR ID ROLL QTY KET' RUSAK
213801830 448.2 FLUI
NO.DO 5782250250
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Jakarta, 25 Februari 2026

Prepared by,	Checked by,	Approved by,
25-02-2026	25-02-2026	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)