PT. GELORA AKSARA PRATAMA
Jl. H. Baping Raya No. 100, Ciracas, Pasar Rebo, Jakarta timur. Telp (021) 8710060. Fax (021) 8710566

COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 09/CAF/PCH/II/GAP/2026
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 007/WEB/II/2026
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/1752	
Quality Order	500.000 KG	Product : HVS ROLL
Quality Complaint	782 KG	Specification : HVS ROLL 58 86 AQNA

Problem :

-FLUI

Kategory of Complaint

- ☑ Quality
- ☐ Handling
- ☐ Packaging
- ☐ Quantity
- ☐ Delivery
- ☐ Ect .....

Claim value (IDR/USD/SGD/EUR) :
Rp. 9.305.800.-
In Words
(Sembilan juta tiga ratus lima ribu delapan ratus rupiah)

Data :

- ☑ Original sample / before process
- ☐ Copy of DN
- ☐ Sample after process
- ☑ Photo
- ☐ Comparison sample
- ☐ Packaging
- ☐ Inspection Card
- ☐ Pull Tape (for Picking / Dusting problem)
- ☐ Ream Label
- ☐ Ect

Notes :

```
NOMOR ID ROLL QTY KET' RUSAK
300899601 207 FLUI
NO.DO 5782314415 ( PRN/25/4765 )

300898905 575 FLUI
```

Jakarta, 25 Februari 2026

Prepared by,	Checked by,	Approved by,
25-02-2026	25-02-2026	
(Gita Siti)	(Maurina Gurning)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)