



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	39/CAF/PCH/IX/GAP/2025
	Jakarta	CIF No.: 013/SHT/IX/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2227	
Quality Order	30020 RIM	Product : 20 RIM
Quality Complaint	20 RIM	Specification : HVS 70 GR, 79 X 109 CM MIRAGE

Problem :

-FLUI (UKURAN SUDAH TERPOTONG 74,6 X 103,6 SEBANYAK 18 RIM DAN YANG SUDAH TERCETAK 2 RIM)

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	In Words
☐ Packaging	
☐ Delivery	(.....)
☐ Ect	

Data :

☒ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

DARI PENGIRIMAN NOMOR SURAT JALAN : 2150311033

Jakarta, 22 September 2025

Prepared by, 22-09-2025	Checked by,	Approved by,
		
(Nurul)	(.....)	(.....)
(Staff Pembelian)	(Ka. Bag. Pembelian)	(Supplier)