

**COMPLAINT ASSESSMENT FORM**

|                   |                                           |                                             |
|-------------------|-------------------------------------------|---------------------------------------------|
| Supplier Name     | Cinjoejaya Perkasamuda                    | Complaint No. :                             |
| Address           | JL Bandengan Selatan No 60C Jakarta 14440 | 38/CAF/PCH/IX/GAP/2025                      |
|                   | Jakarta                                   | CIF No.: 012/SHT/IX/2025                    |
| Phone             | 021-6616041-45                            |                                             |
| PIC               | Ali Gunawan                               | Invoice No. :                               |
|                   |                                           |                                             |
|                   |                                           |                                             |
| PO                | PO/25/2029                                |                                             |
| Quality Order     | 500                                       | Product : 25,24                             |
| Quality Complaint | 25,24                                     | Specification : HVS 70 GR 65 X 88 CM<br>RAP |

Problem :

FLUI (KERTAS SUDAH TERPOTONG UK. 62,6 X 87,6 CM SEBANYAK 25,24 RIM DAN SUDAH TERCETAK 1 RIM)

**Category of Complaint**

- |                                             |                                   |
|---------------------------------------------|-----------------------------------|
| <input checked="" type="checkbox"/> Quality | <input type="checkbox"/> Handling |
| <input type="checkbox"/> Packaging          | <input type="checkbox"/> Quantity |
| <input type="checkbox"/> Delivery           |                                   |
| <input type="checkbox"/> Ect .....          |                                   |

**Claim value (IDR/USD/SGD/EUR) :**

In Words

( ..... )

**Data :**

- |                                                                      |                                                                      |
|----------------------------------------------------------------------|----------------------------------------------------------------------|
| <input checked="" type="checkbox"/> Original sample / before process | <input type="checkbox"/> Copy of DN                                  |
| <input type="checkbox"/> Sample after process                        | <input checked="" type="checkbox"/> Photo                            |
| <input type="checkbox"/> Comparison sample                           | <input type="checkbox"/> Packaging                                   |
| <input type="checkbox"/> Inspection Card                             | <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
| <input type="checkbox"/> Ream Label                                  |                                                                      |
| <input type="checkbox"/> Ect                                         |                                                                      |

**Notes :**

DARI PENGIRIMAN NOMOR : SJ25015/12453

Jakarta, 22 September 2025

Prepared by,  
22-09-2025

Checked by,

Approved by,

( ..... )

( ..... )

( Nurul )  
( Staff Pembelian )

( Ka. Bag. Pembelian )

( Supplier )