



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	30/CAF/PCH/VIII/GAP/2025
	Jakarta	CIF No.: 017/WEB/VIII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quality Order	3.000.000 kg	Product : HVS ROLL
Quality Complaint	978.88 kg	Specification : HVS ROLL 70 73 AQNA

Problem :

GULUNGAN KERTAS KENDOR

Category of Complaint

- ☒ Quality
☐ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :

In Words

(sebelas juta duaratus lima puluh tujuh
ribu setarus duapuluh rupiah)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NOMOR ID ROLL QTY KET' RUSAK 213804269 489.44 GULUNGAN KENDOR 213804270 489.44 GULUNGAN KENDOR

Jakarta, 11 Agustus 2025

Prepared by,
11-08-2025

Checked by,
12-08-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)