



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	23/CAF/PCH/VII/GAP/2025
	Jakarta	CIF No.: 015/WEB/VII/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	3.000.000 KG	Product : HVS ROLL
Quality Complaint	1474.2	Specification : HVS ROLL 70 73 AQNA

Problem :

-FLUI

Category of Complaint

- ☒ Quality
☐ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :

In Words

(Enam belas juta sembilan ratus
limapuluh tiga ribu rigaratus rupiah)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NOMOR ID ROLL QTY KET' RUSAK 213778918 491.40 FLUI 213778686 491.40 FLUI 213902319 491.40 FLUI NO.DO 5782272427
CAKRAWALA MEGA INDAH, PT PRN/25/2803 213778918 (PO/24/2216) 5782244092 213778686 (PO/24/2216) 5782242173

Jakarta, 03 Juli 2025

Prepared by,
03-07-2025

Checked by,
03-07-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)