



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	17/CAF/PCH/VI/GAP/2025
	Jakarta	CIF No.: 010/WEB/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/25/0475	
Quality Order	30000000 KG	Product : HVS ROLL
Quality Complaint	1474.2 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

KERTAS LARI, CORE PEYANG DAN FLUI

Category of Complaint

- ☒ Quality
☐ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :
In Words

(Enam belas juta sembilan ratus lima
puluh tiga ribu tiga ratus rupiah)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☐ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

213902140 491.40 KERTAS LARI 213902770 491.40 KERTAS LARI 213903319 491.40 CORE PEANG DAN FLUI NO.DO
5782272435,5782272420,

Jakarta, 23 Juni 2025

Prepared by,
23-06-2025

Checked by,
23-06-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)