



COMPLAINT ASSESSMENT FORM

Supplier Name	Heidelberg Indonesia	Complaint No. :
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	14/CAF/PCH/VI/GAP/2025
	Jakarta	CIF No.: 002/PRP/VI/2025
Phone	021-27536800	
PIC	Agus Budiyo/Yohanes Bangkit	Invoice No. :
PO	PO/24/2414	
Quality Order	10.000	Product : PLATE
Quality Complaint	320	Specification : PL T 889X586X0,3 SAPHIRA NC@50

Problem :

PLATE POTONGAN HASIL TIDAK PRESISI DAN KASAR MENYEBABKAN MESIN TIDAK MEMBACA PLATE

Category of Complaint	Claim value (IDR/USD/SGD/EUR) :
☒ Quality	In Words
☐ Packaging	
☐ Delivery	(.....)
☐ Ect	

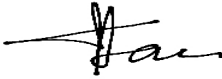
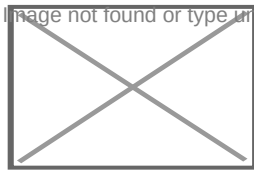
Data :

☐ Original sample / before process	☐ Copy of DN
☐ Sample after process	☒ Photo
☐ Comparison sample	☐ Packaging
☐ Inspection Card	☐ Pull Tape (for Picking / Dusting problem)
☐ Ream Label	
☐ Ect	

Notes :

MOHON UNTUK DITINDAKLANJUTI TERKAIT KOMPLAIN TERSEBUT

Jakarta, 07 Juni 2025

Prepared by, 07-06-2025	Checked by, 07-06-2025	Approved by, 18-06-2025
		
(Nurul) (Staff Pembelian)	(Maurina Gurning) (Ka. Bag. Pembelian)	(Bangkit) (Supplier)