



COMPLAINT ASSESSMENT FORM

Supplier Name	Aktual Teknik	Complaint No. :
Address	Jl. KH Agus Salim , GG Al Kausar , No 4, RT 01 RW 07 , Bekasi Jaya - Bekasi Timur Bekasi - Jawa Barat	13/CAF/PCH/VI/GAP/2025
	Bekasi	CIF No.: 002/SHT/VI/2025
Phone	021- 8824321 / 8801629	
PIC	Sugeng	Invoice No. :
PO	PO/25/0671	
Quality Order	5.000	Product : BAHAN PENOLONG
Quality Complaint	50 KG	Specification : Kain lap majun

Problem :

- Kain lap majun tidak dapat menyerap solvent & minyak tidak baik - Kain lap majun berbahan halus dan licin

Kategory of Complaint

☒ Quality☐ Packaging☐ Delivery☐ Ect☐ Handling☐ Quantity

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

☐ Original sample / before process☐ Sample after process☐ Comparison sample☐ Inspection Card☐ Ream Label☐ Ect☐ Copy of DN☒ Photo☐ Packaging☐ Pull Tape (for Picking / Dusting problem)

Notes :

Mohon ditindaklanjuti

Jakarta, 07 Juni 2025

Prepared by,
07-06-2025Checked by,
07-06-2025Approved by,
18-06-2025(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(Sugeng)
(Supplier)