



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	10/CAF/PCH/VI/GAP/2025
	Jakarta	CIF No.: 004/WEB/VI/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2216	
Quality Order	30000000 KG	Product : HVS ROLL
Quality Complaint	1474.17 KG	Specification : HVS ROLL 70 73 AQNA

Problem :

BERAT FISIK DAN LABEL TIDAK SESUAI

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NOMOR ID ROLL QTY KET 300811399 491.39 KG FISIK 479.4 (-11.9 KG) 300811397 491.39 KG FISIK 484 (-7.39 KG) 300811419 491.39 KG FISIK 474.8 (-16.59) NO.DO 5782263191

Jakarta, 03 Juni 2025

Prepared by,
03-06-2025Checked by,
03-06-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)