



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	08/CAF/PCH/IV/GAP/2025
	Jakarta	CIF No.: 002/WEB/IV/2025
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/24/2217	
Quality Order	500000 KG	Product : HVS ROLL
Quality Complaint	557 KG	Specification : HVS ROLL 70 82 PAPER PINDOPLUS

Problem :

UK FISIK KERTAS TIDAK SESUAI

Category of Complaint

- ☒ Quality
☐ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :

In Words

(Tujuh Juta lima retus empat puluh satu
ribu tujuh tarus delapan puluh rupiah.)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

ID ROLL: 75943917, NO DO: D1L0067969

Jakarta, 16 April 2025

Prepared by,
16-04-2025

Checked by,
16-04-2025

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)