

**COMPLAINT ASSESSMENT FORM**

Supplier Name	Heidelberg Indonesia	Complaint No. :
Address	Mulia Business Park, Building E Jl. MT. Haryono Kav.58-60, Jakarta Selatan 12780	06/CAF/PCH/III/GAP/2025
	Jakarta	CIF No.: 001/PRP/III/2025
Phone	021-27536800	
PIC	Agus Budiyo/Yohanes Bangkit	Invoice No. :
PO	PO/24/2414	
Quality Order	10000	Product : 96 LEMBAR
Quality Complaint	1.099	Specification : PLT 889X576X0.3 NC@50

Problem :

PLATE JENIS NC UKURAN 889 X 576 MM BEDA KETINGGIANNYA DALAM 1 BOX (PLATE POTONGAN)

Category of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☒ Ect <u>POTONGAN TIDAK PRESISI</u> | |

Claim value (IDR/USD/SGD/EUR) :

In Words

(.....)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☒ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

MOHON BARANG DITARIK KEMBALI KE HEIDELBERG

Jakarta, 08 Maret 2025

Prepared by,
08-03-2025Checked by,
08-03-2025

Approved by,

(.....)

(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)