



COMPLAINT ASSESSMENT FORM

Supplier Name	DIC Graphics	Complaint No. : 03/CAF/PCH/I/GAP/2025
Address	JL Rawa Gelam III Blok II L Kav 8-9 KIP 13930	
	Jakarta	CIF No.: 001/SHT/I/2025
Phone	021-4613525	
PIC	Sudarman	Invoice No. :
PO	PO/24/2395	
Quality Order	100 KG	Product : TINTA PROSES SHEET
Quality Complaint	12 KG	Specification : TINTA SYNER-G EX PLUS MAGENTA

Problem :

TINTA KERING, TERJADI PADA SAAT PERGANTIAN KALENG (DIREKOMENDASIKAN MENGGUNAKAN KALENG YANG SEBELUM NYA)

Kategory of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :

In Words

(Satu juta tiga puluh dua ribu rupiah)

Data :

- | | |
|--|--|
| ☒ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NO.DO 824143077

Jakarta, 23 Januari 2025

Prepared by,
23-01-2025(Gita Siti)
(Staff Pembelian)Checked by,
23-01-2025(Maurina Gurning)
(Ka. Bag. Pembelian)

Approved by,

(.....)

(Supplier)