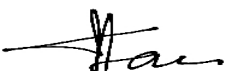
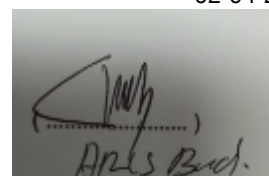


| COMPLAINT ASSESSMENT FORM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                   |                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Supplier Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Budi Karya Sentosa Sejati                                                                                                                                         | Complaint No. :                                                                                                                                 |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Perum Candragaba AP 5 No.26 RT. 27 RW 19 Bahagia<br>Babelan Jawa Barat                                                                                            | 15/CAF/PCH/IV/GAP/2024                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Bekasi                                                                                                                                                            | CIF No.: 001/WRH/III/2024                                                                                                                       |
| Phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 021-8583386                                                                                                                                                       |                                                                                                                                                 |
| PIC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Budi Santoso                                                                                                                                                      | Invoice No. :                                                                                                                                   |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                   |                                                                                                                                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                   |                                                                                                                                                 |
| PO                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | PO/23/0359                                                                                                                                                        |                                                                                                                                                 |
| Quality Order                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 1200 KG                                                                                                                                                           | Product : 1200 KG                                                                                                                               |
| Quality Complaint                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1200 KG                                                                                                                                                           | Specification : UV LUMINTU HG                                                                                                                   |
| Problem :<br><br><div style="text-align: center;">KARENA CAIRAN BERBAU MENYENGAT</div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                   |                                                                                                                                                 |
| <b>Category of Complaint</b><br><input type="checkbox"/> Quality <input type="checkbox"/> Handling<br><input type="checkbox"/> Packaging <input type="checkbox"/> Quantity<br><input type="checkbox"/> Delivery<br><input checked="" type="checkbox"/> Ect <u>KARENA CAIRAN BERBAU MENYENGAT</u>                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                   | <b>Claim value (IDR/USD/SGD/EUR) :</b><br>In Words<br><br>( ..... )                                                                             |
| <b>Data :</b><br><div style="display: flex; justify-content: space-between;"> <div> <input type="checkbox"/> Original sample / before process<br/> <input type="checkbox"/> Sample after process<br/> <input type="checkbox"/> Comparison sample<br/> <input type="checkbox"/> Inspection Card<br/> <input type="checkbox"/> Ream Label<br/> <input type="checkbox"/> Ect         </div> <div> <input type="checkbox"/> Copy of DN<br/> <input type="checkbox"/> Photo<br/> <input type="checkbox"/> Packaging<br/> <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem )         </div> </div> |                                                                                                                                                                   |                                                                                                                                                 |
| <b>Notes :</b><br><br><br>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                   |                                                                                                                                                 |
| <b>Jakarta, 02 April 2024</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                   |                                                                                                                                                 |
| Prepared by,<br>02-04-2024<br><br>( Nurul )<br>( Staff Pembelian )                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Checked by,<br>02-04-2024<br><br>( Maurina Gurning )<br>( Ka. Bag. Pembelian ) | Approved by,<br>02-04-2024<br><br>( Aris )<br>( Supplier ) |