



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 07/CAF/PCH/II/GAP/2024
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 005/WEB/II/2024
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/23/1452	
Quality Order	1500000 KG	Product : HVS ROLL
Quality Complaint	377.6	Specification : HVS ROLL 70 73 INDIGO

Problem :

-BASAH

Category of Complaint

- ☐ Quality
☒ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :
In Words

(Empat Juta enam ratus delapan puluh
dua ribu dua ratus empat puluh rupiah)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

ID ROLL 213196069 NO.DO 5782045420

Jakarta, 28 Februari 2024

Prepared by,
28-02-2024

(Gita Siti)
(Staff Pembelian)

Checked by,
28-02-2024

(Maurina Gurning)
(Ka. Bag. Pembelian)

Approved by,
01-03-2024

(Oscar)
(Supplier)