



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. : 03/CAF/PCH/II/GAP/2024
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	
	Jakarta	CIF No.: 003/WEB/II/2024
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/23/1452	
Quality Order	1500000 KG	Product : HVS ROLL
Quality Complaint	978,88 KG	Specification : HVS ROLL 70 73 INDIGO
Problem :		

-BASAH

Category of Complaint

- | | |
|---|-----------------------------------|
| ☐ Quality | ☐ Handling |
| ☒ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :
In Words(Dua belas juta seratus tiga puluh
delapan ribu seratus duabelas rupiah)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

Jakarta, 07 Februari 2024

Prepared by,
07-02-2024Checked by,
07-02-2024Approved by,
26-02-2024(Gita Siti)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(Oscar)
(Supplier)