



COMPLAINT ASSESSMENT FORM

Supplier Name	Budi Karya Sentosa Sejati	Complaint No. : 02/CAF/PCH/II/GAP/2024
Address	Perum Candragaba AP 5 No.26 RT. 27 RW 19 Bahagia Babelan Jawa Barat	
	Bekasi	CIF No.: 002/FIN/II/2024
Phone	021-8583386	
PIC	Budi Santoso	Invoice No. :
PO	PO/24/0064	
Quality Order		Product : 3 CAN
Quality Complaint		Specification : SILICON SPRAY TRITON

Problem :

Informasi dari produksi : 1. Terlalu banyak gas (kandungan silicon kurang) 2. Lengket di pisau sehingga lem masih menempel

Kategory of Complaint

- | | |
|---|-----------------------------------|
| ☒ Quality | ☐ Handling |
| ☐ Packaging | ☐ Quantity |
| ☐ Delivery | |
| ☐ Ect | |

Claim value (IDR/USD/SGD/EUR) :
In Words

(.....)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

Jakarta, 06 Februari 2024

Prepared by,
06-02-2024Checked by,
07-02-2024Approved by,
08-02-2024(Nurul)
(Staff Pembelian)(Maurina Gurning)
(Ka. Bag. Pembelian)(Aris Budi)
(Supplier)