



## COMPLAINT ASSESSMENT FORM

|                   |                                                   |                                       |
|-------------------|---------------------------------------------------|---------------------------------------|
| Supplier Name     | Cakrawala Mega Indah                              | Complaint No. :                       |
| Address           | JL MH Thamrin N, Bii plaza, Tower II 18 th floor, | 15/CAF/PCH/VIII/GAP/2023              |
|                   | Jakarta                                           | CIF No.: 010/WEB/VII/2023             |
| Phone             | 021-3929266-69                                    |                                       |
| PIC               | Oscar / Oktavina                                  | Invoice No. :                         |
|                   |                                                   |                                       |
|                   |                                                   |                                       |
| PO                | PO/22/1882                                        |                                       |
| Quality Order     | 900000 KG                                         | Product : HVS ROLL                    |
| Quality Complaint | 1180 KG                                           | Specification : HVS ROLL 70 88 INDIGO |

Problem :

-FLUI

## Category of Complaint

- ☒ Quality  
☐ Packaging  
☐ Delivery

- ☐ Handling  
☐ Quantity

Claim value (IDR/USD/SGD/EUR) :  
In Words( Lima belas juta enam ratus sembilan  
puluh empat ribu rupiah )☐ Ect .....

## Data :

- |                                                           |                                                                      |
|-----------------------------------------------------------|----------------------------------------------------------------------|
| <input type="checkbox"/> Original sample / before process | <input type="checkbox"/> Copy of DN                                  |
| <input type="checkbox"/> Sample after process             | <input checked="" type="checkbox"/> Photo                            |
| <input type="checkbox"/> Comparison sample                | <input type="checkbox"/> Packaging                                   |
| <input type="checkbox"/> Inspection Card                  | <input type="checkbox"/> Pull Tape ( for Picking / Dusting problem ) |
| <input type="checkbox"/> Ream Label                       |                                                                      |
| <input type="checkbox"/> Ect                              |                                                                      |

## Notes :

ID ROLL: 212940489, 212940375 NO.DO 5781993229

Jakarta, 04 Agustus 2023

Prepared by,  
04-08-2023Checked by,  
04-08-2023

Approved by,

( ..... )

( Gita Siti )  
( Staff Pembelian )( Maurina Gurning )  
( Ka. Bag. Pembelian )

( Supplier )