



COMPLAINT ASSESSMENT FORM

Supplier Name	Cakrawala Mega Indah	Complaint No. :
Address	JL MH Thamrin N, Bii plaza, Tower II 18 th floor,	13/CAF/PCH/VI/GAP/2023
	Jakarta	CIF No.: 008/WEB/VI/2023
Phone	021-3929266-69	
PIC	Oscar / Oktavina	Invoice No. :
PO	PO/22/1981	
Quality Order	750000 KG	Product : HVS ROLL
Quality Complaint	1876 KG	Specification : HVS ROLL 70 73 INDIGO EX PINDO

Problem :

WARNA KERTAS BERBEDA

Kategory of Complaint

- ☒ Quality
☐ Packaging
☐ Delivery

- ☐ Handling
☐ Quantity

☐ Ect

Claim value (IDR/USD/SGD/EUR) :
In Words

(Dua puluh empat juta sembilan ratus
lima puluh ribu delapan ratus rupiah)

Data :

- | | |
|---|--|
| ☐ Original sample / before process | ☐ Copy of DN |
| ☐ Sample after process | ☒ Photo |
| ☐ Comparison sample | ☐ Packaging |
| ☐ Inspection Card | ☐ Pull Tape (for Picking / Dusting problem) |
| ☐ Ream Label | |
| ☐ Ect | |

Notes :

NO.DO 1261713933 P2BD021651 P2BD021651 469 Warna kertas berbeda P2BD021653 467 Warna kertas berbeda P2BD021652 473
Warna kertas berbeda P2BD021553 467 Warna kertas berbeda

Jakarta, 27 Juni 2023

Prepared by,
27-06-2023

Checked by,
27-06-2023

Approved by,

(.....)

(Gita Siti)
(Staff Pembelian)

(Maurina Gurning)
(Ka. Bag. Pembelian)

(Supplier)